

# Frequently Asked Questions

For UK Ofqual Diplomas offering progression to university:

## WHAT DO THE DIPLOMAS OFFER ME?

The Level 4 Certificate and the Level 5 Diploma provides learning at university level with successful students achieving 240 credits. This is the first 2 years of a degree. Students can then progress to a final year 'Top Up' year to complete their degree.

## IS THERE AN OPTION FOR A MASTER'S DEGREE?

The Level 7 Diplomas offer up to 120 credits of a master's programme. Students can progress to a dissertation only with some of our university partners to receive a master's degree.

## WHAT IS THE COST OF THE DIPLOMAS?

Costs vary depending on the delivery model and where you choose to study. There is a significant reduction when compared to students who attend university full time for the same degrees and masters.

## HOW CAN I FUND THE DIPLOMA?

There are several options available if the student is eligible:

- a. Advanced Learner Loans-available through government agencies
- b. Bank Loans can be provided to cover the total cost of Diploma
- c. Spread the payments – we can provide instalment payments
- d. Employer contribution-Your employer may contribute as part of your career plan

## WHAT DEGREES OR MASTER'S DEGREES DO I QUALIFY FOR ON COMPLETION?

Successful students can progress to any of our named University partners' network.

## AM I GUARANTEED A PLACE AT UNIVERSITY?

Yes. Students have the option to progress directly because the Diploma is credit recognised or one of our centres can facilitate and help with your transfer.

## DO I NEED TO GO TO THE NAMED UNIVERSITIES?

No. We work with several universities. Students can identify their preferred choice, and we will facilitate where possible.

## WHO ARE THE TRAINERS/LECTURERS?

The delivery team are experienced professionals from within Higher Education. Centre who delivers the qualifications must demonstrate they have the experience to support you.

## **HOW DO WE CONTACT THE TRAINERS/LECTURERS FOR SUPPORT?**

Students have access to the delivery team via email, in person or online. We are continuing to develop its delivery options for centres and an online learning platform will allow for a forum and open discussions between all students and the delivery team.

## **WHAT RESOURCES DO WE GET?**

All students receive workbooks and assessments that will allow them to successfully negotiate the subject matter. Any additional reading matter will be recommended if it needs to be purchased.

## **WHAT IF I'VE NEVER BEEN ON A FURTHER/HIGHER EDUCATION COURSE BEFORE?**

We understand this. Our delivery and support team will guide you through the process. In addition to the Diploma subject matter, we will provide guidance on how to write essays and study at this level of education.

## **WHAT ARE THE ENTRY REQUIREMENTS FOR THE DIPLOMAS?**

Students are required to have the right level of qualifications or appropriate vocational experience. The specifications and handbooks will identify this. We also provide an access course that will also allow entry to the qualifications.

## **WHAT HAPPENS IF I START THE COURSE AND FIND IT TOO DIFFICULT?**

We and our campuses will work with you at your own pace. There are no time limits so you can work at your own pace. If you find elements difficult, we will focus support for you.

## **CAN I WITHDRAW FROM THE COURSE AFTER I'VE STARTED?**

Yes, you can. You will be given an exit certificate recognising your achievement with credit recognition. For example, if you complete one module and leave you will receive notification of your modules completed. If you achieve 120 credits of the 240 you will receive a Certificate. This is equivalent to one year at university.

## **HOW LONG WILL IT TAKE ME TO COMPLETE?**

The Diplomas are flexible. You can create your own learning timetable with the campus you register with and personal tutor.

## **WHAT'S THE PASS RATE?**

The success rate is high because we dedicate time and resources to all our students. We allow for re submission of essays, so we have over 95% of our students are successful.

## **CAN WE SPEAK/EMAIL SOME THE STUDENTS WHO HAVE GONE THROUGH THE COURSE?**

Yes, you can. We are also working on an online forum that will facilitate this in the future.

### **IS THE COURSE ONLINE?**

Yes, as part of a blended learning model. Students do not have to attend all the lectures. Materials are available and essays can be submitted online.

### **ARE WORKBOOKS PROVIDED?**

Yes. All workbooks are provided online so:

- a. Do I write in them? – Yes, you can
- b. Do we keep them? – Yes, you can

### **WHEN I HAVE A CHALLENGE/PROBLEM WHO DO I SPEAK WITH?**

You have direct contact with your lecturer, or you can speak to our support team.

### **IS THERE A HANDBOOK AVAILABLE?**

Yes. The handbook clearly identifies the full Diploma, modules, assessments and what's expected of you.

### **HOW DO I ENROL?**

You can enrol directly by emailing an approved campus or our dedicated support team.

### **WHAT HAPPENS WHEN I ENROL?**

You will be sent a timetable, guidance and your first module.

### **WHAT IF I HAVE MORE QUESTIONS?**

If you require further information, please do not hesitate to email us.